



Environmental statement

The Leumi Group recognizes its responsibility for managing the direct and indirect impacts of its operations and for reducing the negative impacts on the environment, climate, and natural resources available in its geographic areas of activity, out of the understanding that the environmental impacts of businesses in the economy are an inseparable part of business-financial considerations system. For this purpose, in addition to complying with regulatory requirement, the Leumi Group strives to voluntarily adopt and comply with the leading and most advanced global standards in this field.

The Leumi Group's direct impact on the environment is derived from three main factors:

- **Energy consumption:** consumption of power, car fuels, and emergency generators
- **Carbon footprint:** direct and indirect carbon emissions resulting from energy consumption
- **Waste and water:** responsible treatment of electronic waste and paper waste, and total water consumption

The Real Estate Department of Leumi's Operations Division is responsible for the management of environmental issues in the Bank, and carries out regular annual measurements in connection therewith. As part of these efforts, data are gathered about Leumi's activity, such as on consumption of power, fuel, water, and paper and about recycling of paper and of electronic waste. In 2019, the Bank approved its revised policy on safety and the environment. The policy was approved by division heads.

Under its safety and sustainability policy, the Bank is committed to investing the resources necessary to prevent cases of environmental contamination and waste of natural resources, mitigating risk factors for environmental nuisances and continually improving its performance in this area through compliance with ISO standards and ongoing monitoring. In this framework, the Bank engages an external company to conduct annual mapping of environmental issues and their consequences.

Characteristics of the Group's Activity

The Group's activities are characterized by office work, and therefore most of the energy consumption is derived from the power consumption at the headquarters of the Group's subsidiaries, branches, and units. The Leumi Group makes every effort to identify and promote energy efficiency and power saving measures in existing facilities and when planning new ones.

Leumi was the first financial institution in Israel to be certified for the Green Label for Service by the Standards Institution of Israel, but the certification is no longer valid. In 2019, the Bank operated in accordance with environmental management standard ISO 14001 and health and safety management standard ISO 45001.

In addition to external standards, an internal standard for Green Conduct was introduced at Leumi. It provides for internal annual inspections on a series of environmental criteria to be carried out at the branches, checking a series of environmental criteria through actual and online inspections and sampling at the branches.

Initiatives and Actions to Promote Environmental Issues

- **Environmental trustees:** Environmental trustees have been appointed at all of Leumi's branches as well as at the headquarters units. They are responsible for managing environmental issues and for monitoring power and water consumption data in their respective units.
- **Employee training:** In addition to the activities of the environmental trustees, the Group's employees are required to undergo training and refresher courses on environmental issues from time to time.
- **Eco-friendly mail:** The Leumi Group promotes its customers' transition to using eco-friendly mail, i.e. - simple and convenient online messaging, through one's computer or mobile phone - which allows for reducing paper consumption. More than 1.5 million Leumi customers use this service.
- **Initiatives to reduce energy consumptions:** The Real Estate Department, in cooperation with other units, is leading measures to install systems and integrate solutions that save energy, fuel and water and allow for significant reductions in pollutant emissions and consumption of depletable resources. These include the following: Installation of control systems to monitor power and water consumption; installation of energy-saving systems and devices in HVAC systems to save energy; and installation of power-saving lighting systems.
- **Green building:** Use of green building elements in new construction and renovation of existing branches.
- **Reducing distance travelled:** Operation of an employee shuttle service between the Bank's main headquarters buildings and encouraging sustainable transportation.

[For more information on actions taken by Leumi in this context, please see Leumi's Social Corporate Responsibility Report and visit our social corporate responsibility website.](#)