

Environmental Sustainability Policy Statement

Our approach

Climate change and resource scarcity are amongst society's greatest challenges. As a global organisation we are fully committed to minimising our operational impact on the environment when and wherever possible. This is core to ensuring we do business in the right way.

Banks have an integral role to play in the transition to a sustainable, low carbon economy. We have significant indirect environmental impacts through our lending and investment activities and through our procurement practices. As a diverse global business, we recognise the complex challenges of achieving sustainable development in the regions where we operate. The social and economic consequences of a changing climate will increasingly have an impact on our customers and clients. By recognising and understanding these issues, we will manage risk and capture new market opportunities.

We also have a direct environmental impact through the use of natural resources in our operations. Our environmental management activities are focused on several key areas, the most crucial being the way we use our buildings and carry out our business travel. While carbon management is a key priority, we have expanded the scope of our environmental management programme to include water, waste and paper.

Barclays has a four year commitment from 2011 to 2015 to:

- Develop products and services for a low-carbon economy: this covers financing and risk management services for clients which will help direct more capital to low-carbon opportunities
- Manage climate change risks: this includes collaborating with our stakeholders to minimise the risk to our own operations, as well as to our customers and clients
- Reduce our own carbon footprint: as part of our Climate Action Programme we are committed to reducing our absolute carbon emissions and to offsetting the remainder.

This statement sets out our approach to managing our environmental impacts through complying with all legislation and mitigating our direct and indirect environmental impacts.

Formal policy

At a minimum, this policy requires compliance with all relevant legislation and other requirements in the countries in which Barclays operates. However, we aim to go further than this through the actions outlined in our Climate Action Programme and by adopting best practice. Barclays aims to minimise its impact on the environment by:

- Continually improving the environmental management systems that mitigate our direct environmental impacts, reduce our use of natural resources and prevent pollution of our built estate.
- Integrating environmental considerations into business decisions in line with our commitment to environmental sustainability.
- Using sustainable practices in property design and property management.
- Setting targets on key aspects of our environmental performance and reviewing them periodically. We will communicate proactively and openly about our environmental commitments and performance.

- Reducing carbon emissions from our own operations by investing in energy efficient buildings and technology, improving our energy management, managing our business travel and influencing colleagues' behaviour.
- Managing indirect environmental and social impacts in lending through the Barclays Environmental and Social Impact Risk Standard, sector specific lending guidance and through our commitment to the Equator Principles.
- Managing indirect impacts in the supply chain by collaborating with key suppliers to secure an improvement in our environmental performance and their own. Our assessment of suppliers within the sourcing process assigns appropriate weighting to their environmental performance issues.
- Raising our employees' awareness of environmental issues, encouraging environmentally responsible behaviour and providing appropriate training to enable them to play a full role in implementing our environmental policy.
- Engaging with industry groups and non-governmental organisations in order to contribute positively and proactively to environmental sustainability in business.

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