

Commitment to **Human Rights**

2021



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Commitment to Human Rights

1. Commitment

This document presents the Bradesco Organization's commitments and implementation and monitoring mechanisms related to the respect and protection of human rights in accordance with the best international practices and regulations, especially **The United Nations (UN) Guiding Principles on Business and Human Rights** (2011).

Bradesco Organization's formal commitment to the protection of internationally recognized human rights was defined in the Corporate Human Rights Policy, which was first enacted at the Extraordinary Meeting of the Board of Directors (RECA) No. 2.918, on May 21, 2018, and reviewed, with no amendments, at the 34th meeting of the Sustainability and Diversity Committee of Bradesco Organization, on March 25, 2022.

Respect for Human Rights permeates our policies and is articulated with best sustainability practices. Human Rights Policy includes the following commitments:

1. Disseminate actions to foster respect for and protection of human rights in business and in the relationship with stakeholders.
2. Ensure compliance with laws, regulations, and self-regulations applicable to our activities, as well as the proper integration of the guidelines of this Policy with the others existing in the Organization.
3. Promote identification and prevention actions aimed at avoiding negative impacts of our activities on human rights.
4. Avoid and, when not possible, remedy the impacts caused directly by the organization in case of human rights violations.

In addition to the Corporate Human Rights Policy, Bradesco Organization relies on a robust regulatory framework consisting of policies and standards that support the protection of human rights, including:

- [Bradesco Organization's Code of Ethical Conduct](#)
- [Sectorial Code of Ethical Conduct for Purchasing Professionals](#)
- [Sectorial Code of Ethical Conduct for Bradesco Organization's Financial and Capital Market Professionals](#)
- Sectorial Code of Ethical Conduct for Bradesco Organization's Auditors and Inspectors
- [Bradesco Social and Environmental Responsibility in the Supply Chain Standard](#)
- Social, Environmental and Climate Responsibility Policy
- [Social and Environmental Risk Standard](#)
- [Corporate Social Responsibility Management System Standard](#)
- [Know Your Client Policy](#)
- [Know Your Partner Policy](#)
- [Bradesco Organization's Sustainability Corporate Policy](#)
- [Purchasing Policy of Bradesco Organization](#)
- [Bradesco Organization's Diversity and Inclusion Policy](#)

- [Human Resources Management Policy](#)
- [Institutional Standard for Relationship with Customers and Users](#)

To enhance the commitment to the Human Rights agenda, in addition to the internal governance mechanisms, Bradesco Organization voluntarily adhered to the following international initiatives aimed at protecting human rights:

- Global Compact
- Equator Principles
- Sustainable Development Goals (SDGs)
- Among others



Learn more about Bradesco Organization's voluntary commitments at Sustainability governance and strategy / Bradesco Sustainability (banco.bradesco).

This Commitment was based on a critical study of how the entire regulatory framework of Bradesco Organization addresses the issue of Human Rights, both from the point of view of operational/business activities, and in relation to expectations with related parties and business partners.

In 2022, we also reviewed our [Human Rights Risk Matrix](#), including methodological guidelines present in the best international practices.

2. Scope and expectations regarding the responsibilities of employees, suppliers, clients and other related parties

2.1 Scope

Both the Corporate Human Rights Policy and the mechanisms listed in the Commitment to Human Rights are applicable to all Bradesco Organization's operations and businesses. These regulations cover requirements for our own operations (employees, direct activities, products or services), as well as suppliers and business partners.

Bradesco Organization recognizes its responsibility to protect human rights in all its operations, especially in accordance with the following roles: large financial services provider, and employer of a diverse range of employees. In this sense, the following main audiences are covered by the assumptions of the Commitment to Human Rights: employees, clients, suppliers and local communities.

The scope of the Commitment to Human Rights concerning relationships with employees, clients and local communities is described in next sections.

2.1.1 Employee Relations

Bradesco Organization's employees are recognized as the holders of rights primarily involved in operating activities, and their labor and human rights are respected, especially regarding the conditions of the work environment and performance of daily activities.

Labor relations are in line the following guidelines:

- Promote respect for human rights, their diversity, dignity and equity, reserving individuality and privacy, not admitting the practice of discriminatory acts of any nature (race, color, gender, religion, politics, origin, age, orientation sexual and gender identity, social and economic status,

marital status, physical condition), and harassment of any nature, whether sexual or non-sexual harassment, in the workplace and in all relationships, with the internal and external audience.

- ii. Encouraging good relations among all the Organization's professionals, maintaining a safe and healthy work environment by complying with the guidelines set out in the Internal Occupational Health and Safety Regulations (ergonomics, lighting, ventilation and favorable working conditions)
- iii. Promote actions aimed at gender equity and female empowerment
- iv. Contribute to improving the quality of life of employees, offering conditions for a balance between work, health and family
- v. Ensure equal opportunities for development and internal career development for all employees
- vi. Practice equity in all of our relationships, irrespective of race, color, sex, religion, politics, origin, age group, sexual orientation and gender identity, social and economic status, marital status and physical condition
- vii. Ensure the right to free union association and collective bargaining, recognizing the important role of legally constituted associations and class entities, through their initiatives and practices.
- viii. Fair and favorable working conditions (adequate wages and working hours, benefits, paid rest and social protection)
- ix. Right to the offering of equal opportunities for career development and compensation irrespective of gender, religion, race/ethnicity, age group, physical condition
- x. Fighting labor analogous to slavery and child labor and the sexual exploitation of children, adolescents, and women in the work environment and in all relations, with both the internal and external audience.

2.1.2 Client Relations

Bradesco Organization bases its commercial relations on respect for the human rights of clients in its interactions, particularly relating to:

- i. Fair and equitable commercial treatment: by offering products and services, Bradesco Organization guides its clients in choosing the best financial solutions, compatible with their needs and capabilities, considering the indebtedness and degrees of vulnerability of each client as a risk that must be mitigated, in addition to offering financial education solutions.
- ii. Prevention of abuse and discrimination: in addition, in its branches and facilities, Bradesco aims to prevent any form of discrimination and harassment, whether based on criteria of gender, color/race, age group, religion, sexual orientation and people with physical disability.
- iii. Prevention of sexual exploitation of children, adolescents and women
- iv. Information Leakage Prevention: We have an information and cybersecurity management structure that aims to preserve the integrity, availability, and confidentiality of the Institution's and its clients' data, mitigating financial losses and image risk.
- v. The Organization's risk management considers risks related to information security and cybersecurity, and controls include procedures, processes, organizational structures, policies, standards and IT solutions, which aim to safeguard information.

- vi. The Corporate Policy on Information Security and Cybersecurity guides all Bradesco Employees and Executives on the proper use of internal systems and information handling, keeping as main focus the safeguarding of its clients' data and the Organization's information assets. The topic is managed by the Corporate Security Department, with the involvement of several areas and acting on different fronts.

Business relations between Bradesco Organization and its clients are also guided by Resolution No. 4.949 of the Central Bank of Brazil.

2.1.3 Relations with Local Communities

Bradesco Organization's Commitment to Human Rights recognizes that, in credit transactions, including financing for industrial and infrastructure projects, as well as investment operations, adverse social and environmental impacts may occur on local communities within the areas of influence of such projects. These risks are considered indirect, in credit transactions, financing and investments since the direct responsibility for mitigating such risks and impacts lies with the borrowers.

In this sense, mechanisms and controls existing in the Bradesco Organization's regulatory framework guide its clients to adopt, at least, the following mitigation measures:

- Identification, assessment, control, mitigation and offsetting of impacts on local communities, especially those that may pose human rights risks
- Offering communication channels for the expression of doubts, complaints and reports
- Adoption of practices aimed at maintaining the health and safety of impacted local communities
- Right to remedy in case of violation of human rights

Bradesco Organization has a mechanism to ensure that clients and financed projects comply with legal requirements and commitments assumed by the Bank.

2.2 Expectations regarding the responsibilities of employees, suppliers, clients and other related parties

The adoption of the UN Guiding Principles on Business and Human Rights and other voluntary commitments to which Bradesco Organization adheres implies the establishment of expectations related to the guarantee of human rights among its stakeholders. These expectations are defined in the following sections.

Bradesco Organization will periodically carry out informative and corporate education actions on the protection of human rights and expectations regarding related parties, including employees, suppliers and clients.

2.2.1 Expectations relating to Employees

Bradesco Organization employees shall be aware of the guidelines of the Corporate Human Rights Policy and other mechanisms included in the normative framework that aim to protect human rights, internally, in the coexistence and maintenance of a safe work environment, and in business activities, ensuring the enforcement of established mechanisms.

Due diligence is carried out through processes set forth in the Corporate Social Responsibility Management System (SGRSC) aiming at preventing conflicts and continuously improve the quality of relationships and conditions in the work environment for employees, associates and other stakeholders,

based on the Code of Ethical Conduct and the Policy of Human Resources Management, in addition to other policies, internal rules and legislation applicable to our activities.

SGRSC requirements are in line with Human Rights, Children's Rights and Fundamental Labor Rights. Suppliers considered critical (resident service providers that, by their nature, pose a risk to the health and safety of workers), for the purposes of SGRSC, agree to these requirements by signing the Statement of Compliance and Commitment. Our commitment is to act with the principles of equity, inclusion and respect, in addition to the concept of justice based on equal rights, preservation of individuality and privacy, not accepting the practice of any discriminatory acts and moral and sexual harassment.

2.2.2 Expectations regarding suppliers, clients, partners and other related parties

Suppliers within the supply chains shall know the provisions of Bradesco Organization's Code of Ethical Conduct, Sectorial Code of Ethical Conduct for Bradesco Organization's Purchasing Professional, Corporate Policy for Information Security and Bradesco's Integrity Program, as well as any and all Policies, Codes and Standards available at www.bradescofornecedores.com.br, with which the supplier undertakes to comply, including by its employees and agents, as well as employees and agents of its subcontractors, as applicable. Agreements with suppliers provide for binding clauses with the protection of human rights, especially about:

- Fighting labor analogous to slavery, child labor, and sexual exploitation
- No use of negative discrimination practices, which limit the access to the employment relationship or maintenance thereof, such as, but not limited to, due to gender, origin, ethnicity, color, physical condition, religion, marital status, age group, family situation or pregnancy.

Bradesco Organization's clients in credit, financing and investment transactions shall formally agree with the guidelines for the protection of human rights applicable in the Corporate Human Rights Policy and other policies and standards that are interrelated with the topic, through agreements executed providing for binding clauses with respect to the protection of human rights, especially with respect to:

- Fighting labor analogous to slavery, child labor, and sexual exploitation
- Fair and favorable working conditions
- Prevention of discrimination and harassment
- Occupational health and safety
- Health and safety of local communities

The commitments to protect the human rights of suppliers and clients shall be monitored according to the requirements of the Environmental and Climate Social Responsibility Policy and the Social and Environmental Risk Standard. These assumptions are also applicable to other related parties, such as business partners.

3. Implementation

This section describes the procedures for implementing Bradesco Organization's Commitment to Human Rights, namely:

- Risk identification and prioritization
- Communication Channels (Whistleblower Mechanisms)
- Due Diligence: monitoring of own operations, suppliers, business partners and client transactions

3.1 Risk identification and prioritization

We have a series of processes and procedures for identifying, assessing, monitoring and repairing and/or mitigating risks and impacts on human rights.

Since 2017, we have revisited our processes to include a mapping of human rights risks in the Organization's operations. This process is updated periodically, every 2 years. In 2022, the most recent update was performed.

For this process, Bradesco's activities and businesses (e.g. loans and financing, insurance, consortium, investments, etc.), holders of rights (e.g. direct and indirect employees, clients, local communities, business partners, etc.) and the human rights internationally recognized in the conventions adhered to by Bradesco Organization.

In 2022, the process of identifying and assessing human rights risks started to consider external risks posed by the Brazilian context, in their interrelation with operational aspects of Bradesco Organization, in addition to the risks internally identified by the controls and management mechanisms for social and environmental risk.

The risks were assessed according to the criteria defined by the UN Principles on Business and Human Rights: Severity and Probability, and then associated with human rights at risk of being impacted and the holders of such rights. The following references were used in updating Bradesco Organization's Human Rights Risk Matrix in 2022:

- Guiding Principles on Business and Human Rights – United Nations (2011)
- OECD Guidelines for Multinational Enterprises – Organization for Economic Co-operation and Development (2011)
- Guiding Principles on Business and Human Rights Reporting Structure – United Nations (2015)
- Doing Business with Respect for Human Rights: a guidance tool for companies – Shift, Global Compact and Oxfam (2016)
- Human Rights Assessment – Global Reporting Initiative (2016) and
- OECD Guide to Due Diligence for Responsible Business Conduct – Organization for Economic Co-operation and Development (2018)
- Human Rights Due Diligence and COVID-19: Rapid self-assessment for Business – United Nations (2020)

Through this process, 8 priority risks were identified that represent the main human rights threats in the latest update of the Human Rights Risk Matrix, all with the appropriate prevention and remediation measures applicable. These risks are disclosed in Bradesco Organization's Human Rights Risk Matrix (2022).

The 8 most significant risks identified through this update were:

Table 1 Human rights risks

Relevant issues (external and internal risks)	Rights at risk of impact	Holders of rights
Rights of indigenous peoples and traditional communities	<ul style="list-style-type: none">• Right to self-determination	<ul style="list-style-type: none">• Indigenous peoples and traditional communities

Relevant issues (external and internal risks)	Rights at risk of impact	Holders of rights
Covid-19	<ul style="list-style-type: none"> • Right to health • Right to life 	<ul style="list-style-type: none"> • Direct employees • Indirect employees
Climate change: social and economic impacts	<ul style="list-style-type: none"> • Right to health • Right to life 	<ul style="list-style-type: none"> • Communities impacted by sectors that exacerbate climate change
Corruption: social and economic impacts	<ul style="list-style-type: none"> • Right to adequate standards of living 	<ul style="list-style-type: none"> • Civil Society
Data protection and information confidentiality	<ul style="list-style-type: none"> • Right to privacy 	<ul style="list-style-type: none"> • Clients • Direct employees • Indirect employees • Related parties
Health and safety of impacted communities	<ul style="list-style-type: none"> • Right to life • Right to health 	<ul style="list-style-type: none"> • Local communities in funded projects
Forced labor	<ul style="list-style-type: none"> • Right not to be held in slavery or servitude, or made to do forced labor 	<ul style="list-style-type: none"> • Workers on funded projects
Child labor	<ul style="list-style-type: none"> • Child protection right 	<ul style="list-style-type: none"> • Workers on funded projects

3.2 Communication Channels (Whistleblower Mechanisms)

Bradesco Organization's Human Rights Policy and Code of Ethical Conduct provide for specific mechanisms for receiving reports related to human rights issues through the Corporate Whistleblower Channel available on the Bradesco's Investor Relations website, open to all stakeholders to make statements and complaints. Bradesco Organization also reports to its stakeholders its performance in the management of human rights issues in its Integrated Report, published annually.

The Organization's Corporate Whistleblower Channel is available to management, employees, apprentices, interns, service providers and other stakeholders, with the prerogative of anonymity, secrecy and confidentiality. Reports related to moral and sexual harassment, discrimination, inappropriate behavior, misconduct, Occupational Health and Safety, labor requirements and professional growth are received by the Corporate Whistleblower Channel and referred to the DRH-Social Responsibility, which records the cases in a computerized system with access restricted to professionals responsible for the process.

Corporate Whistleblower Channel:

- Electronic form available at:

- ◆ Corporate Portal/Bradesco/Whistleblower Channel.
 - ◆ Bradesco Investor Relations/Corporate Governance/Corporate Whistleblower Channel Website.
- Phone number: 0800 776 4820, Monday to Friday, from 8 am to 6 pm, except for weekends and national holidays.
 - Whistleblower Boxes: available in the buildings of Cidade de Deus Hub.

3.3 Due Diligence: credit and financing transactions, supplier monitoring, other transactions

Monitoring of human rights risks and impacts on transactions, with clients, suppliers and business partners, is included in the scope of action of Bradesco Organization's social and environmental risk management.

3.3.1 Due Diligence in Credit and Financing Transactions

In credit and financing transactions, social and environmental risk management encompasses the assessment of clients who operate in sectors with potential social and environmental impact and have relevant credit exposure.

Credit and financing transactions are monitored by the Integrated Risk Control Department (DCIR), which uses the Social and Environmental Risk Standard to identify human rights risks and impacts financed by Bradesco Organization, subject to the Equator Principles and, additionally, to the Performance Standards of *International Finance Corporation (IFC)*.

In this sense, high-risk projects are those that are within Indigenous Lands, Conservation Units or Areas considered Historical and Cultural Heritage protected by law or by an international organization.

The social and environmental risk assessment process related to human rights is carried out through: consultation with public lists such as the Register of Employers who have submitted workers to conditions similar to slavery (Dirty List); media research and monitoring; application of a social and environmental questionnaire; analysis of social and environmental documents and independent audit reports. For projects included in the Equator Principles and other relevant projects, when necessary, these aspects are monitored so as to enable the monitoring of topics related to the relocation of communities, meeting demands of regulatory bodies of traditional communities, such as FUNAI (indigenous people) and Fundação Cultural Palmares (quilombolas).

The Periodic monitoring of social and environmental performance related to clients listed in public databases, such as the Register of Employers who have submitted workers to conditions similar to slavery, list of embargoes from the Brazilian Institute for the Environment and Renewable Natural Resources (IBAMA) and Instituto Chico Mendes de Conservação da Biodiversidade (ICMBio) and public registers of contaminated areas and serve as support for the areas involved in decision-making.

For project financing transactions, a due diligence process is carried out, which includes the application of a sector checklist, analysis of social and environmental studies, authorizations/licenses, media research, consultations to public lists and, when necessary, conditions precedent are formulated that must be met by the borrower before signing the agreements.

Monitoring mechanisms allow DCIR to periodically update the Social and Environmental Relevance Matrix, through which Bradesco Organization is able to identify the economic sectors most exposed to human rights risks, in addition to identifying the rights most potentially affected.

Additionally, there is a process for periodically monitoring the actions taken by customers for remedying cases in which signs of involvement with slave labor, child labor and prostitution are identified. As from

2021, the governance process started to include measures preventing the opening of accounts and contracting of credit transactions to individuals or legal entities proven to be involved in the use of slave-like labor, use of child labor or criminal exploitation of prostitution.

Specific social and environmental clauses are also included, referring to compliance with environmental, labor and occupational health and safety legislation and the guidelines of the Equator Principles and the Performance Standards and *EHS Guidelines from the International Finance Corporation (IFC)* in which the following human rights issues are addressed: racial or gender discrimination; child and slave-like labor; human trafficking; acts that characterize harassment of any nature (moral and sexual); conservation of areas considered Historical and Cultural Heritage, respect for traditional peoples and communities, including indigenous peoples, quilombolas, riverside dwellers and, when applicable, termination conditions are included in the event of non-compliance with such obligations.

In cases where the Organization approves financing, once the agreement is effective, when applicable, periodic social and environmental monitoring of the projects begins, regarding compliance with the specific social and environmental clauses established in the agreement, comprising technical visits, analysis of independent consulting, environmental studies of the projects, which shall result in internal assessment reports regarding compliance, research with public and company bodies, and monitoring of news published by the media. If, during monitoring, it is found that the client has not fully complied with the social and environmental contractual clauses, the Organization can block future release of funds or even proceed with the early settlement of the agreement.

3.3.2 Due Diligence in the Supply Chain

To become a Bradesco supplier, it is necessary to go through the approval process, under the responsibility of the Purchasing department. This process is carried out by the Supplier Management, which assesses the companies' compliance from the registration, commercial, economic, financial and social and environmental points of view. The social and environmental issues analyzed cover labor practices through public certificates, prohibition of slave-like or child labor, environmental risks and negative media.

After analyzing this information, the supplier is approved and then adhere to our Code of Conduct and other policies and standards. Our agreements also include clauses on forced and child labor, anti-corruption and social and environmental aspects.

In addition to the purpose of economically promoting the national territory, where most of our important operating units and the majority of our suppliers are located, the goal for the proportion of spending with local suppliers is that it should be made in most or 100% of the Brazilian territory.

Suppliers under approval and suppliers with agreements in force that present entries called Prohibitive RSA (082) and/or Restrictive RSA (081) (linked to slave-like and/or child labor practices, sexual exploitation), and/or Environmental Infraction (233) and/or Contaminated Areas (311), must undergo a social and environmental risk analysis.

Monitor and Develop

Aiming to mitigate risks, Supplier Management area monitors the base of registered companies on a monthly basis. If any impeding restriction is identified, the supplier is blocked for future agreements. Research includes restrictions such as slave-like labor and child labor, embargoed and contaminated areas.

We also work with monitoring processes and social and environmental development. "Bradesco More Sustainable Supplier" Program for Social and Environmental Responsibility of the Supply Chain consists of carrying out social and environmental audits based on three pillars: Social Responsibility, Environment and Health and Safety. In the Social Responsibility pillar, we address the topics of Ethics, labor issues

(balance between work and personal life), human rights (respect for the right to free association and unionization; right to non-discrimination and equal opportunities - prevention of discrimination by gender, color /race, age, sexual orientation and people with disabilities, offering equal opportunities for career development and compensation; prevention of all forms of harassment; combating forced and child labor), supply chain management, anti-corruption, diversity, information security and business continuity.

The Health and Safety pillar also addresses governance issues (policies, standards, training, etc.). Other items analyzed include labor assessments, work accidents, Emergency Response Plan (PAE), documentation (AVCB, NR 23 - Fire Protection, NR 9 - Environmental Risk Prevention Program, NR 7 - Medical Control Program for Occupational Health, NR 4 - Specialized services in safety engineering and occupational medicine, NR 5 - Internal Accident Prevention Commission, etc.), existence of an emergency brigade, emergency drills, among others. Other very relevant point addressed in this pillar is the implementation by the supplier of actions or programs to promote the well-being of employees, contributing to the balance between personal and professional life and to their mental health (pilates, gym, psychologists, events, etc.).

In the checklist, we also included a specific topic to address the health crisis, in which we check suppliers' adherence to all safety protocols and support to employees in the execution of their activities.

One of the categories audited is suppliers that provide Call Center services, as this is a critical category from a social point of view, so we included specific questions for this segment in the health and safety pillar.

After the audits, the supplier is required to prepare an action plan for identified findings and improvement opportunities. The report is assessed and monitored by the auditor, who is also available to assist and clarify the supplier's doubts.

We audited 100% of critical suppliers on social and environmental issues in 2021, involving 80 companies belonging to the civil works, printing of materials, clothing, wood chain, visual communication, infrastructure equipment manufacturing, card manufacturing, information technology equipment manufacturing, transport services, surveillance, branch back-up, call center and aircraft and vehicle maintenance. In addition to the critical categories, at least one supplier from each category is also audited.

Additionally, we also have a social and environmental supplier assessment process, carried out by the Purchasing area and the Integrated Risk Control Department. This process is applicable to suppliers considered critical under the social and environmental aspect. The rating is issued through periodic monitoring of infringements, assessments and news involving the partner or sector to which it belongs, among other items.

3.3.3 Monitoring of Investments and Joint Ventures

As a signatory to the Principles for Responsible Investment (PRI), BRAM (Bradesco Asset Management) has a responsible investment policy, which considers, among other aspects: situations of corruption and conflicts of interest, compliance with legal requirements, transparency and accountability, respect for human and labor rights and impacts on the environment and climate change. Thus, it uses methodologies to analyze the risks, opportunities and potential impacts arising from ESG aspects on the performance of its assets. In addition, we address Human Rights in BRAM's Responsible Investment Policy.

Generally, the banking correspondent contracts linked to the contracts of the Joint Ventures of BradesCard and Bradesco S.A. related to the sale of credit cards, loans and receipt of invoices, have specific clauses to combat child and slave work and respect for the environment, among others, written in accordance with the best practices suggested by the various control and legal departments of the Bradesco Organization.

4. Remedy

Human rights issues shall be investigated on a prompt, impartial and confidential basis. Reports on human rights violations are covered by the Code of Ethical Conduct, which also ensures the right to remediation of possible violations.

Concerning business activities, the Organization works directly with clients, implementing remediation actions in the event human rights violations are identified, even if indirectly linked to the adverse impact.

5. Commitments to supporting the positive accomplishment of human rights

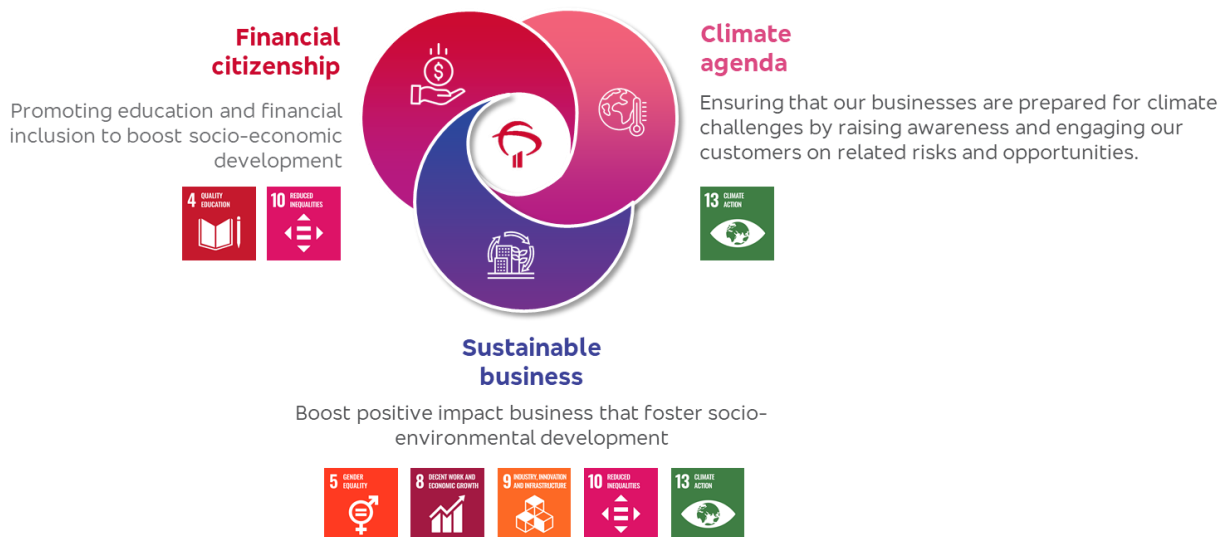
According to the Global Compact, “SDGs seek to ensure human rights, end poverty, fight inequality and injustice, achieve gender equality and the empowerment of women and girls, act against climate change, as well as address other major challenges of our times”.

In this sense, in addition to mitigating the risks and impacts of direct and indirect human rights in its value chain, Bradesco Organization also focuses on actions aimed at the positive accomplishment of human rights through its Sustainability Strategy, which is guided by the Agenda 2030 and Sustainable Development Goals (SDGs).

In this sense, in 2019, we reviewed our Sustainability Strategy considering the main global challenges and trends, the perception of stakeholders, the Organization's business goals, and the main national and international sustainable development agendas - especially the Sustainable Development Goals (SDG) of the United Nations.

As a result, new pillars were set to guide Bradesco's performance in the sustainability theme. Additionally, in line with the guidelines, six of the 17 SDGs were prioritized to channel the Organization's efforts, including human rights promotion goals correlated with the prioritized SDGs.

SDGs prioritized by Bradesco Organization in correlation with the goals of the Sustainability Strategy are shown in the following figure:



Bradesco Organization's specific contributions to the SDGs, which also reflect on the positive accomplishment of human rights, are presented in the Integrated Report 2022.



Learn more about Bradesco Organization's voluntary commitments at Sustainability governance and strategy | Bradesco Sustainability (banco.bradesco).

